### **Appendix A: Cabinet Report – Original Proposals**

The model that was consulted on from 3<sup>rd</sup> October 2016 to 23<sup>rd</sup> November 2016 was a hybrid approach that categorised services in the following ways:

No significant changes  Looked after Children (Education) Service  Outdoor Education Service  SEN Information and Advice Service	Increased income Generation or highly valued services:  • Education Psychology Service  • Sensory Service  • Assessment Moderation and NQT Support  • Governor Support Services  • School Improvement enablement and oversight
<ul> <li>Re-aligning services to a demand-led model</li> <li>Traded SEN Support Services – e.g. Dyslexia and Autism</li> <li>Complementary Mental Health Services</li> <li>Elective home education</li> <li>Minority Group Support Services</li> <li>Statutory SEN Services</li> </ul>	<ul> <li>New Models of Delivery</li> <li>De-delegation of Units in schools – e.g. Enhanced Speech &amp; Language Provision</li> <li>Demand led model of delivery for schools</li> <li>Pregnant School Girls' and Young Mothers' if/as required</li> </ul>
<ul> <li>Services the LA will not provide</li> <li>Primary behaviour support and transition work in its current form</li> <li>Access &amp; Technology – as a central service</li> <li>Early Years SENCO in its current form</li> <li>Dance and Drama</li> <li>School Improvement Partners Model</li> </ul>	<ul> <li>For future review</li> <li>Admissions</li> <li>School Organisation</li> <li>Alternative provision</li> </ul>

Hospital Educ	cation Service
Overview Education for pupils in hospital delivered at University Hospitals Coventry Warwickshire (UHCW)	
	Home tuition/group tuition for pupils who cannot attend mainstream education by reasons of exclusion, illness or otherwise
	Provision for pregnant schoolgirls' and young mothers' at Whitmore Park Annexe
Duties	Statutory duty to provide suitable, full time education to children who cannot attend mainstream education by reasons of exclusion, illness or otherwise
Current model	A Lead of Service and Assistant Headteacher are supported by teaching staff and assistants who deliver across all three areas of the service as described above.
	A small team of home tutors deliver home tuition as required
	A small team of staff provide dedicated support for pregnant school girls and young mothers at Whitmore Park Annexe
Summary of feedback from schools	Communication with schools inconsistent, supportive team, excellent advice, segregation of [pregnant] female students unacceptable, need to diversify around mental health
Proposed model	Replace delivery of provision for pregnant schoolgirls and young mothers through bespoke alternative arrangements for individual pupils as required, rather than through a dedicated unit
	A further review of alternative provision across the city will be included within the

	next phase of the Education Services redesign and the use of the unit will be considered	
Rationale	Very few pupils have accessed this provision during 2015-16 and there are currently no pupils in attendance at the unit as they are choosing to remain in school.	
		ry headteachers is that these pupils should remain in here possible in order to achieve the best possible outcomes
Impact	Disestablish all posts that directly support pregnant schoolgirls and young mothers at Whitmore Park Annexe	
Current staffing Proposed staffing		Proposed staffing
Headcount 25	– 12.6 FTE	9.5 FTE
		Proposed Reduction:- 2.12 FTE; 1.00 FTE potential
Current budg	et	Proposed costs
£0.82M		£0.68M (saving £0.14M)
		DSG savings £0.11m
		ESG savings £0
		Other:- £0.03m buy out income target on PSGU

Looked After	Looked After Children Education Service		
Overview	To support and enable effect	ive provision of looked after children	
Current model	A Head of Looked After Children Education Service (LACES), a Deputy Head and a small team of teachers and mentors ensure Coventry's children looked after are well supported both in Coventry and out-of-city		
	An operational Data and Ass	essment Officer supports the service	
Duties	Statutory duty to promote the	educational achievement of looked after children	
Summary of feedback from schools	Inconsistency over the personal education plan (PEP) process, proactive team and high quality advice, support writing plans valued, bureaucracy frustrating, strengthen management		
Proposed model	A designated virtual school head (VSH) supported by a small team of teachers and mentors		
Rationale	Management delayering		
Impact	Disestablish the Deputy Head post		
Current staffii	าg	Proposed staffing	
Headcount 9 –	6.04 FTE	6.04 FTE	
		No reduction proposed	
Current budget		Proposed costs	
£1.53M		£1.39M (saving £0.14m)	
(£0.61m + £0.92m of Pupil Premium Plus)		DSG savings £0.0m	
		Core savings £0.13m	

Minority Group Support Services (MGSS)		
Overview		arrived pupils; multi-lingual language assistance, nic Minority Achievement support to schools
	The work is significantly focussed around the language profile of the city. In addition, the service provides extensive support for pupils with English as an additional language (EAL) within nursery provision across the city within both local authority and Private Voluntary and Independent (PVI) settings	
Duties	area who are not registered education otherwise	ngements to establish the identifies of children in their pupils at a school and are not receiving suitable
	Responsible for working in pachievement	partnership with schools to support ethnic minority
Current model	A Head of Service supporte settlement officers	d by a team of teachers, teaching assistants and
	The service operates on a to	raded model
Summary of feedback from schools	Multi-lingual Assistants (MLA) – relevant language demand not always met, erratic support, impact variable, preference to commission own workers, well thought of by some, unanimous that review is needed	
Proposed model	An Ethnic Minority Achievement Lead supported by a team of teaching assistants and settlement officers	
	A service designed to enable:	
	Development of a citywide Ethnic Minority Achievement strategy, strategic and up-to-date guidance on issues of racial equality, a training programme and an increased online resource	
	Focused support for the settlement of newly arrived pupils in the city	
	The language needs of the city to be met	
	Cease delivery of support for teaching, community languages and free Early Years Foundation Stage provision.	
Rationale	The current financial model is unsustainable; income generation does not match costs	
	Feedback from headteachers is that the current provision is variable and does not meet need. Schools have developed their own models of support for ethnic minority groups	
	There is a changing linguistic profile within the city.	
Impact	Disestablish all teaching posts	
	Reduce the number of MLA posts	
	Reduce the number of settlement officers	
Current staffing		Proposed staffing
Headcount 21	– 14.5 FTE	9 FTE
plus		Proposed Reduction:- 5.67 FTE
Casual 110		Review of casual staff
Current budget		Proposed costs
		·

£1.51m	£1.14M (saving £0.37m)	
	DSG savings £0.37m	

Performing A	rts Service	
Overview	Provides music education, music tuition, instrumental hire and dance and drama Lead organisation for the Coventry Music Education Hub and is the key player in securing the Music Education Grant devolved to the city and delivering the National Plan for Music Education (approximately 14,000 young people per week involved)	
Duties		e a balanced and broadly-based curriculum which cultural, mental and physical development of pupils at
Current model	team of teachers, tutors and a	ng Arts supported by a Deputy Head of Music and a agency staff who provide a range of learning and rough music, dance and drama
Summary of feedback from schools	systems significant issues, va	e excellent, others disappointed, business admin and alue for money, alternative providers being considered rently buying in suggest they are looking elsewhere
Proposed model	<ul> <li>A Coventry Music Service, the Lead Organisation for the Coventry Music Education Hub</li> <li>A staffing structure consisting of:</li> <li>A Coventry Music Service Lead</li> <li>Lead Officers Learning and Development (specialism) x 4</li> <li>A Senior Business Development and Finance Officer</li> <li>Admin Leads x 2</li> <li>Self-employed music professionals</li> <li>Cease delivery of dance and drama provision</li> </ul>	
Rationale	Need to develop a cost-effective music service that maximises the music education grant and introduce a flexible model that:  • enables the development of a sustainable Music Service for Coventry  • enables a core staff to facilitate a music programme for Coventry schools  • provides a reduction in costs to schools	
Impact	Disestablish Head of Coventry Performing Arts post Disestablish Business Support Assistant post Disestablish all posts relating to instrumental tuition and whole class tuition. Cease agency worker contracts.	
Current staffing Headcount 55 – 22.75 FTE (including 1.0FTE vacancy)		Proposed staffing 9.5 FTE Proposed Reduction:- 21.75 FTE Note: potential to reduce this number
Current budge	et - £1.34M	Proposed costs

£0.50m Music grant	£1.34m (saving £0.11m)
£0.95m Performing Arts	DSG savings £0
	ESG savings £0
	Trading savings £0.11m to offset redundancy and reduce charges to schools.

September 2017 (White Paper)	School Improven	School Improvement		
Current model  A Head of Education Entitlement 0-11 and a Head of Education Entitlement 11-19 (25) supported by Coventry Improvement Partners (internal and commissioned) and a Primary Assessment and NQT Induction Lead deliver challenge to schools and support system development  An Education Support and Improvement Co-ordinator supports partnership working across the system  A Project Support and Operational Finance Officer provides support across Education, Libraries and Adult Learning  Summary of feedback from schools  Support variable but certain personnel valued, not always challenging enough, use dependent on school category, provides external focus and refreshes priorities, highly effective commissioned support  A small central team providing an enabling infrastructure to support a system-led school improvement model  Maintain primary assessment moderation and NQT induction provision  Rationale  The statutory responsibility for delivering school improvement will be removed from the Local Authority from September 2017 (White Paper)  The primary and secondary partnerships are established and increasingly more independent. An enabling infrastructure will continue to provide strategic direction and a citywide approach to partnership and collaboration  Impact  Disestablish Coventry Improvement Partner posts Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Current staffing  Headcount 10–5.6 FTE  Proposed Reduction: 3.6FTE  Note: 4 vacancies  Current budget £1.55m  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m	Overview			
(25) supported by Coventry Improvement Partners (internal and commissioned) and a Primary Assessment and NQT Induction Lead deliver challenge to schools and support system development An Education Support and Improvement Co-ordinator supports partnership working across the system A Project Support and Operational Finance Officer provides support across Education, Libraries and Adult Learning  Summary of feedback from schools  Support variable but certain personnel valued, not always challenging enough, use dependent on school category, provides external focus and refreshes priorities, highly effective commissioned support  A small central team providing an enabling infrastructure to support a system-led school improvement model Maintain primary assessment moderation and NQT induction provision  Rationale  The statutory responsibility for delivering school improvement will be removed from the Local Authority from September 2017 (White Paper)  The primary and secondary partnerships are established and increasingly more independent. An enabling infrastructure will continue to provide strategic direction and a citywide approach to partnership and collaboration  Impact  Disestablish Coventry Improvement Partner posts Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Current staffing  Headcount 10– 5.6 FTE  Vote: 4 vacancies  Proposed staffing  4.0FTE (inc new posts x 2)  Proposed Reduction: 3.6FTE  Proposed Costs £0.65m (saving £0.9m)  DSG savings £0.1m	Duties	Statutory duty to inter	vene in maintained schools causing concern	
working across the system A Project Support and Operational Finance Officer provides support across Education, Libraries and Adult Learning  Summary of feedback from schools  Proposed model  A small central team providing an enabling infrastructure to support a system-led school improvement model  Maintain primary assessment moderation and NQT induction provision  Rationale  The statutory responsibility for delivering school improvement will be removed from the Local Authority from September 2017 (White Paper)  The primary and secondary partnerships are established and increasingly more independent. An enabling infrastructure will continue to provide strategic direction and a citywide approach to partnership and collaboration  Impact  Disestablish Coventry Improvement Partner posts Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Current staffing  Headcount 10– 5.6 FTE  Note: 4 vacancies  Proposed costs £1.55m  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m	Current model	and a Primary Assessment and NQT Induction Lead deliver challenge to schools and support system development		
A Project Support and Operational Finance Officer provides support across Education, Libraries and Adult Learning  Summary of feedback from schools  Proposed model  A small central team providing an enabling infrastructure to support a system-led school improvement model  Maintain primary assessment moderation and NQT induction provision  Rationale  The statutory responsibility for delivering school improvement will be removed from the Local Authority from September 2017 (White Paper)  The primary and secondary partnerships are established and increasingly more independent. An enabling infrastructure will continue to provide strategic direction and a citywide approach to partnership and collaboration  Impact  Disestablish Coventry Improvement Partner posts Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Current staffing  Headcount 10–5.6 FTE  Proposed staffing  4.0 FTE (inc new posts x 2)  Proposed Reduction: 3.6 FTE  Note: 4 vacancies  Proposed costs £1.55m  Proposed costs £0.65m (saving £0.9m)  DSG savings £0.1m				
Seedback from schools   Seedback from school category, provides external focus and refreshes priorities, highly effective commissioned support		A Project Support and	Operational Finance Officer provides support across	
school improvement model  Maintain primary assessment moderation and NQT induction provision  Rationale  The statutory responsibility for delivering school improvement will be removed from the Local Authority from September 2017 (White Paper)  The primary and secondary partnerships are established and increasingly more independent. An enabling infrastructure will continue to provide strategic direction and a citywide approach to partnership and collaboration  Impact  Disestablish Coventry Improvement Partner posts Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Current staffing  Headcount 10– 5.6 FTE  Note: 4 vacancies  Proposed Reduction: 3.6FTE  Proposed Costs £1.55m  \$\frac{\text{\$\text{\$\text{\$P\$}}} \text{\$\text{\$\text{\$\text{\$\text{\$\$}}}} \text{\$\text{\$\text{\$\text{\$\$\text{\$\$}}}} \$\text{\$\text{\$\$\text{	Summary of feedback from schools	use dependent on sch	nool category, provides external focus and refreshes	
The statutory responsibility for delivering school improvement will be removed from the Local Authority from September 2017 (White Paper)  The primary and secondary partnerships are established and increasingly more independent. An enabling infrastructure will continue to provide strategic direction and a citywide approach to partnership and collaboration  Impact  Disestablish Coventry Improvement Partner posts Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Current staffing Headcount 10– 5.6 FTE  Proposed staffing 4.0FTE (inc new posts x 2) Proposed Reduction: 3.6FTE  Note: 4 vacancies  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m	Proposed model			
from the Local Authority from September 2017 (White Paper)  The primary and secondary partnerships are established and increasingly more independent. An enabling infrastructure will continue to provide strategic direction and a citywide approach to partnership and collaboration  Impact  Disestablish Coventry Improvement Partner posts Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Current staffing  Proposed staffing  4.0FTE (inc new posts x 2)  Proposed Reduction: 3.6FTE  Note: 4 vacancies  Current budget £1.55m  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m		Maintain primary asse	essment moderation and NQT induction provision	
independent. An enabling infrastructure will continue to provide strategic direction and a citywide approach to partnership and collaboration  Disestablish Coventry Improvement Partner posts Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Current staffing Headcount 10– 5.6 FTE Proposed staffing 4.0FTE (inc new posts x 2) Proposed Reduction: 3.6FTE  Current budget £1.55m Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m	Rationale			
Current staffing Headcount 10– 5.6 FTE Note: 4 vacancies  Current budget £1.55m  Cease to commission Coventry Improvement Partner/Monitoring Officer activity  Proposed staffing 4.0FTE (inc new posts x 2) Proposed Reduction: 3.6FTE  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m		independent. An enabling infrastructure will continue to provide strategic direction		
Current staffing Headcount 10– 5.6 FTE  Vote: 4 vacancies  Current budget £1.55m  Proposed staffing 4.0FTE (inc new posts x 2) Proposed Reduction: 3.6FTE  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m	Impact	Disestablish Coventry Improvement Partner posts		
Headcount 10– 5.6 FTE  4.0FTE (inc new posts x 2)  Proposed Reduction: 3.6FTE  Note: 4 vacancies  Proposed costs £1.55m  £0.65m (saving £0.9m)  DSG savings £0.1m		Cease to commission	Coventry Improvement Partner/Monitoring Officer activity	
Proposed Reduction: 3.6FTE  Note: 4 vacancies  Current budget £1.55m  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m	Current staffing		Proposed staffing	
Note: 4 vacancies  Current budget £1.55m  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m	Headcount 10– 5.	6 FTE	4.0FTE (inc new posts x 2)	
Current budget £1.55m  Proposed costs £0.65m (saving £0.9m) DSG savings £0.1m			Proposed Reduction: 3.6FTE	
£1.55m	Note: 4 vacancies			
DSG savings £0.1m	Current budget		Proposed costs	
	£1.55m			
ESG savings £0.8m				
			ESG savings £0.8m	
Work Related Learning Team	Work Related Le	arning Team		

Overview	Brokers and quality assures work related learning alternative provision for young people aged 14-16 through a centrally provided service	
Current model	A Lead supported by a Work Related Learning Co-ordinator, Quality Assurance Advisor and two Personalised Learning Mentors	
Duties	Education arranged by local authorities for pupils who, because of exclusion, illness or other reasons, would not otherwise receive suitable education; education arranged by schools for pupils on a fixed period exclusion; and pupils being directed by schools to off-site provision to improve their behaviour	
Summary of feedback from schools		equivalent qualifications are no longer 'counted' in nance tables, some schools prefer to source own as
Proposed model		Nork Related Learning Co-ordinator and Quality vo Personalised Learning Mentors
		odel maximising grant income opportunities (European
	Work closely with the Coventry Extended Learning Centre (CELC) to develop an integrated pathway for those at risk of exclusion/NEET	
Rationale	Increased focus on holding providers to account for their own quality assurance and performance outcomes	
Impact	Disestablish Quality Assurance Adviser post	
	Disestablish Work Related Learning Co-ordinator post  Establish a new post – Work Related Learning Co-ordinator and Quality  Monitoring Officer	
Current staffing		Proposed staffing
Headcount 7 – 3.7 FTE		3.0FTE
		Proposed Reduction:- 0.8 FTE
		Note: potential to reduce
Current budget		Proposed costs
£0.82M		£0.77M (saving £0.05M)
		ESG savings £0.05M

Coventry Extended Learning Centre		
Overview	Alternative provision for key stage 3 and key stage 4 pupils based at three sites in the city (Wyken, Swanswell and The Link)	
Duties	Definition of alternative provision	
	Education arranged by local authorities for pupils who, because of exclusion, illness or other reasons, would not otherwise receive suitable education; education arranged by schools for pupils on a fixed period exclusion; and pupils being directed by schools to off-site provision to improve their behaviour	
Current model	Head of KS4 Alternative Provision supported by three deputy heads, one at each site	
Summary of feedback from schools	Students stay too long, more provision needed, no communication about progress, support not consistent	

Proposed model	A Head of Coventry Extended Learning Centre  A further review of alternative provision across the city will be included within the next phase of the Education Services redesign	
Rationale	The Coventry Extended Learning Centre is one provision therefore an overarching Head of Centre is needed.	
Impact	Disestablish Head of KS3 Alternative Provision	
Current staffing		Proposed staffing 36.43 FTE
37.43 FTE Headcount 38		Proposed reduction: -1 FTE
Current budget		Proposed costs
£2.76M		£2.76M
		Review of Coventry Extended Learning Centre included within next phase of redesign. Financial impact to be reported as part of next phase.

Special Educational Needs (SEN) Support Services: Communication and Interaction Service; Education Psychology Service; Integrated Early Years Service (Pre-school); Learning and Well-being Service (LAWS); Sensory and Physical Service.

#### Overview

The LA currently offers families, early years settings and schools a range of specialist support services for children identified as having 'high needs' or SEN support; as defined in the Children and Families Act 2014, and the supporting SEN Code of Practice.

Current teaching specialisms include:

Educational Psychology; pre-school teaching and assessment; portage; inclusion advice and support to independent early years settings; learning difficulties; behaviour; speech and language (teaching not therapy); autism; hearing and visual impairment and physical disability.

Current 'services' are partially retained (funded centrally) and partially traded. The services also deliver some centrally retained enhanced resource provisions (bases) in designated schools, specifically for children with hearing impairment (primary and secondary) and speech and language difficulties (three secondary school bases). The Learning and Well-Being Service deliver full-time provision for children with challenging behaviour in two learning environments based in mainstream schools, known as the KEYs provision.

The current delivery model has been in place for many years and appears in part, to have developed organically to cover perceived gaps in provision.

Feedback from schools, identified an imperative to change the service delivery model and re-balance specialisms to reflect current need. Schools were clear that the current model was not fit for purpose and the current service level agreement imposed a bundle of services upon them that they did not necessarily want; the current SLA precludes them from accessing a higher level allocation of services when needed.

Schools have identified the areas of service that they value and want to increase; areas of service that they would not prioritise and gaps in the current service. Many schools have confirmed that they cannot commit to fund the current SLA, but would commit to purchase high quality services that met their needs and represented value for money. Schools identified access barriers to support, arguing that children could not benefit from early intervention, unless all areas of the service operated a flexible access threshold.

In response, the Local Authority commissioned an Independent Consultant to conduct a strategic review of SEN support services. The over-arching brief, was to make recommendations for re-design that would secure an integrated outcome focused service that could be traded. The consultant conducted a contextual analysis of the current organisation and working practice, analysed costs and income generation and considered outcome evidence where this was available.

Staff and service users participated in the fieldwork through a series of interviews, focus groups and a service transformation workshop. The current service model and costs were compared against national benchmarks. The review also took account of wider Council reviews including early years, behaviour pathways and CAMHS re-design.

This proposal reflects the findings of that review and embraces schools' commitment to co-designing a service that is fit for the future and meets the needs of children, young people and families. The proposal also takes the opportunity to widen service reach and to mirror the expectations of the Children and Families Act 2014, by extending access to support from birth to age 25. It seeks to address areas of over-management, removes duplication,

addresses gaps within the offer and promotes collaborative solutions.

The review also evidenced that the Local Authority is currently delivering some services to schools that fall outside of its statutory responsibility without charge. A decision now has to be taken on whether the Local Authority ceases to make this provision or it is commissioned by schools and settings, through a traded model.

Service specific issues, evidence that the current configuration of services including the distribution of individual service budgets, has led to inequalities between service areas, specifically in relation to staffing ratios, workload distribution and access to CPD.

In summary, the Consultant report and supporting evidence concludes that:

- The current service model, lacks strategic direction and is at an early stage of evidencing its impact on outcomes for children;
- The majority of service provision, is well thought of by schools and acknowledges the expertise, experience and specialist skills and qualifications distributed throughout the services
- The current balance of specialism, does not reflect the current needs analysis of children or schools;
- The current model is service led not customer led and therefore needs to achieve a cultural shift:
- Overall the scale and cost of the current service, is significantly greater than Coventry's statistical neighbours, with the exception of Educational Psychology and Sensory services which cost less than or the equivalent of statistical neighbours. This is financially unsustainable.
- It is concluded that the current range of services in current form is financially unviable going forward and would not be affordable to education providers under a full-cost recovery traded model.

It is therefore imperative that services are reconfigured, to respond to the current needs of Coventry's children, families, settings, schools and post 16 providers.

The re-design, must ensure that the service is sustainable into the future and that the needs of children with SEN and the professionals that have the statutory responsibility to support them, are met.

#### **Statutory Duties:**

The Local Authority has the following statutory duties in relation to SEN:

- Implementation of part 3 of the Children and Families Act 2014, which was enacted 1<sup>st</sup> September 2014. The provisions are reflected in statutory guidance: SEND Code of Practice (0 to 25) 2014. In summary the LA has to identify children with SEN and arrange the statutory assessment of need, produce Education Health and Care Plans (EHCP) when appropriate, ensure that provision specified in the EHCP is delivered, monitored and to review need, progress and provision.
- The Local Authority does not have a duty to make SEN provision for children who do not have a statutory plan (Statement of SEN or EHCP). Provision of SEN Support is the responsibility of settings, schools and colleges.
- The LAs duty for pre-school children with SEN is to ensure that there is sufficient expertise and experience amongst local early years providers on the development of inclusive learning environments

#### **Current model**

The current model operates as a group of separate independent services, with separate management structures, budget and administrative support

arrangements.

Communication and Interaction Service: consists of three distinct teams.

The Autism (ASD) team works with children with a formal diagnosis of ASD. It provides a limited ASD specialist pre-school service; advice and support for school age children and direct training to schools. The service currently operates a waiting list and is unable to support children who do not have a formal diagnosis of an autism spectrum condition/disorder.

The speech and language teaching service, primary function is to deliver provision in three non-delegated, secondary school based enhanced resource provisions (ERPs). It delivers an accredited training programme, which is accessible to teaching and non-teaching staff. Direct work with schools and individual pupils is very limited because of capacity and low demand.

**Educational Psychology:** provides the LAs statutory assessment function for Education Health and Care Plans (EHCPs); professional advice in the statutory decision making processes and represents the LA at Tribunals, It also offers a comprehensive service directly to schools on a traded full cost recovery basis.

Integrated Early Years Service (pre-school): provides a portage intervention for children within the family home, delivers 'nursery' sessions to children with complex needs, provides direct teaching advice and support to families and settings, delivers an Area SENCO function by working with private and voluntary early years settings and nurseries, with the aim of building capacity to support children with SEN.

Learning and Well-Being Service: The Consultant confirmed that LAWS is a discretionary service of which only primary behaviour support is currently traded. It offers two within-school 'units' known as the KEYS offering short term (no more than one term) teaching intervention; Team Teach training to schools requiring it (de-escalation and safe handling training), transition support to a limited number of students transferring from primary to secondary schools; a limited direct pupil support service and advice and assessment for children with learning difficulties, with a strong emphasis on specific learning difficulties/dyslexia

**Sensory and Physical:** provides holistic support for children from birth to 19 with hearing impairment and visual impairment. The physical service provides advice and support for disability access and technology.

Summary of feedback from schools and early years settings and the Independent Consultant review

Schools are clear that the current 'SLA' offer, does not reflect their current support needs and are concerned that they are required to purchase services that they do not require, have limited access to services that they value and that the LA offer has 'gaps' in required provision. The Local Authority and Service Leaders concur with this view.

Feedback generated through a whole school survey, detailed service review including fieldwork consultation and an SEN conference specifically identified that:

**Communication and Interaction Service**: schools were unable to comment on the strength of speech and language teaching, as they had little experience of receiving the service. The minimal level of teaching support remaining in the service (0.6) has minimum impact.

Schools identified autism as a primary area of need and indicated that this service was highly valued, but would need to expand, if it is to meet service demand

**Educational Psychology:** Schools were clear that this is a highly valued service, with insufficient capacity to respond to increasing demand. It is evident that there is requirement for the service to increase capacity

**Integrated Early Years Service (pre-school):** The Consultant identified that parents and carers hold Portage in very high regard, it is an example of an asset-based approach that families find enabling. It is evident that the roles of pre-school teaching and the area SENCO have become blurred leading to duplication and lack of clarity of role and purpose. It is therefore imperative that roles are redefined.

**Learning and Well-Being Service:** Feedback from education settings was mixed. In summary schools do not believe that the current service is fit for purpose and require a new service that focuses on key aspects of Social Emotional and Well-being (SEMH), which includes:

- An integrated pathway of support for social, emotional and mental health that enables access to effective multi-agency, multi-disciplinary services and provision quickly. Schools indicate that if this service was designed with them to ensure it met need they would commit to purchase it, subject to cost.
- Primary schools want the current KEYS provision to be retained and expanded
- Schools have concluded that transition support for behaviour is not required and believe that this falls into a schools responsibility.
- Some elements of learning support, were highly valued and might be traded specifically dyslexia support.

**Sensory and Physical:** Hearing and visual impairment functions are highly regarded by families and education providers and are required to continue to meet low incidence need. Schools confirmed that the Access and Technology function is no longer required, because disability access is a school based responsibility and preferred provider under a traded model is likely to be special schools.

#### Proposed model

It is proposed that a single integrated (0 to 25) SEND service is created that is responsive to current need. The service would include all statutory functions, including the statutory assessment, monitoring and review of Education, Health and Care Plans, under a single Head of Service and retain expert SEN support teams, within a simplified management structure. The structure will have the capacity to provide strategic direction, operational management and service development. It would be customer focused, evidence based, accountable, responsive and flexible to 'customer' need and statutory responsibilities.

In order to deliver the statutory and cultural requirements of the Children and Families Act 2014, the service will be underpinned by clear pathways of identification, assessment and intervention, with the capacity to extend into existing and future multi-agency pathways including health and social care.

The service delivery model will be aligned to system demand and fully reflect the proportionality of current need.

The resource for <u>statutory functions</u> i.e. Educational Psychology; sensory support, specifically visual and hearing impairment and the requirement to identify pre-school children with SEN, would continue to be centrally retained

and funded.

The balance of services would be offered as a traded model, co-designed with schools. This means that functions funded through a traded element would be staffed to reflect demand. Market testing of a new support offer would inform the scale of constriction or expansion of service capacity and therefore the overall staffing model.

#### **SEN Support Proposed Offer:**

It is proposed that the new service is co-designed with service users to deliver:

 A single comprehensive multi-disciplinary training programme, accessible to settings, schools and colleges

#### **SEMH traded offer:**

- A comprehensive referral based SEMH team, that includes outreach and in-reach support. The service will work in collaboration with other specialists including Educational Psychology to provide:
- Consultation and advice to leadership teams
- Support the implementation of the CAMHS dimension tool to ensure appropriate signposting for support and intervention
- Assessment and intervention of need to secure an early intervention plan
- Hands on support and guidance for all education settings
- A rapid and flexible response to child specific cases, leading a team around the child approach
- Bespoke SEMH training in partnership with the Primary Mental Health Team and CAMHS
- Continuance of delivery of the KEYs function including its expansion, pending further consideration of long-term governance

#### Educational Psychology and SEN (0 to 6) offer:

- It is proposed that the traded Educational Psychology offer is expanded to include a specialist SEMH assessment and intervention programme, forming part of the SEMH pathway; and that the team in consultation with schools, continues to expand to required capacity
- The SEN (0 to 6) team will predominately focus on pre-school children, working with families and settings, in close partnership with the Educational Psychology team. The service will expand its responsibilities to include a potential traded element working with children in reception and supporting transition.

#### **Complex Communication and Learning traded offer:**

- It is proposed that the new traded complex communication and learning team form part of the identification, assessment, diagnosis and intervention pathway for children and young people age 2 to 25 experiencing social communication difficulties, irrespective of a diagnosis. The team would offer settings, schools and colleges a comprehensive service including training, advice, intervention strategies and direct support and intervention
- The provision of dyslexia support would continue to be available through this team

The teams overall capacity will be determined by demand

#### **Sensory Team offer**

 The sensory team will continue to provide the current service for children and young people with a hearing and/or visual impairment, with the potential to expand the offer to a traded service for further education providers.

#### Staff impact:

In order to secure a single integrated service and reduce overall costs, the principle of management delayering will be applied.

- The current structure is led by two Heads of Service; Head of Student Services and Head of SEND and Inclusion Service. It is proposed that all SEND services are integrated under one Head of Service - Head of SEND;
- A new post of SEN Support Manager, would provide operational leadership and management of the combined SEN support elements of the new Integrated 0 to 25 Service.
- The budget for the new single service would be centrally held by the Head of SEN Service and SEN Support Manager. The budget would be deployed according to the business needs of the service as set out in the business strategy. In order to secure a robust business function that enables the service to maximise traded income, demonstrate impact and respond to customer feedback capacity will be created through a Business Manager function.
- The current SEN support structure consists of separate services, with separate budgets led by Strand Leads. Under this proposal leadership and management responsibilities would be integrated into a single structure professionally led by Team Leaders.
- The four Strand Lead posts for Integrated Early Years (vacant), Communication and Interaction Service, Sensory Support and Physical Service, and Learning and Well-Being Service are disestablished.
- In order to secure appropriate professional supervision and development, four Team Leader posts for 'Social Emotional Mental Health', 'Complex Communication and Learning', 'Sensory' and SEN (0 to 6) are created, with responsibility for quality assurance, professional development and supervision of the team.
- The function of Assistant Head Teacher will be disestablished across the structure
- The SEN (0 to 6) Team Leader will be employed on a full-year basis, to reflect the fact that services to pre-school children are required throughout the year.
- TLR points and SEN allowances will be allocated in accordance to the Council's pay policy

#### SEN (0 to 6) Team

 The Principal Educational Psychologist (vacant) will directly line manage the SEN (0 to 6) Team Leader, to ensure that the early years pathway leading to assessment and intervention joins up with partners in other early years services, including health and early years hubs. It is expected

- that the Team Leader will have capacity to directly line manage the teachers within the service and the Portage Coordinator.
- The current roles of Area SENCO and Early Years Teacher will be disestablished, in order to secure clarity of team function.
- The structure will incorporate six fte term-time SEN Early Years Inclusion Support Teacher posts. These posts will be ring-fenced to the current Area SENCO and Early Years Teachers. An income target will be set against this function, to reflect the opportunity to offer training to early years settings, maintained nurseries and primary schools as set out in the proposed early years funding changes consultation.
- The Portage function will continue to be led by a Portage Coordinator.
   The Portage Coordinators post will expand to a full-time all year round post.
- The portage team will be expanded to 6 fte all year round posts, to reflect the needs of children and families.
- The four posts of Inclusion Support Workers will be re-named Portage Workers, to reflect the current role. The two new portage worker posts will be ring-fenced to appropriate disestablished posts
- The two early years Nursery Nurse posts and three Education Assistant posts will be disestablished. The expansion of the Portage function will be ring-fenced to these posts

#### **Social Emotional and Well-being (SEMH)**

- The Education Key Workers function currently located within LAWS will transfer to Coventry Education Learning Centre (PRU), two vacant posts will be disestablished. The on-going function will then be considered under a phase 2 review of Alternative Provision
- The staffing model of the KEYS provision based at Parkgate Primary and Frederick Bird, will be retained under the current staffing structure. A proposal to create another KEYS site is currently under consideration. If this is realised, new posts will be ring-fenced to teachers within the service who are at risk.
- The transition support function from primary to secondary schools will be disestablished.
- In the interests of equity, the outreach support currently commissioned through Woodfield School will be reviewed, with an assumption that funding a continuance will be through a traded model.
- With the exception of the KEY bases, all central behaviour teaching and education assistant posts are at risk. The level of retention in the new structure is subject to confirmed demand for trading. It is noted that changes to financial regulations, mean that the LA will not be able to continue to centrally retain funding for behaviour support. Trading is therefore the only option to support a continuance of service.

#### Sensory

- The sensory team function focuses solely on the low-incidence needs of hearing and visually impairment.
- The post of Deputy Strand Lead is disestablished and the post of Deputy Team Leader is created, with responsibility to professionally lead on either VI or HI. The Team Leader post will also have a requirement to lead on either VI or HI, to ensure that both areas of disability are secured through mandatory qualification.
- The Access and Technology function will be disestablished.

#### **Complex Communication and Learning**

- This will be a fully-traded service that is primarily responsive to demand for social communication difficulties (autism continuum). The team offer will also include learning support for any specific areas of learning difficulty, (specifically dyslexia) that can be traded
- The current secondary ERPs (enhanced resource provision) for speech and language based at Barrs Hill, President Kennedy and Westwood Academy will be reviewed alongside all of the City's ERPs in phase 2.
- As a first step, the current staffing models of the ERPs will be brought into line with other ERPs and the KEYs, to reflect equality of entitlement and value for money requirements. Consequently, the combined ERP teaching and non-teaching establishment will be reduced to 3 fte teachers and 2.54 fte Teaching Assistants
- The professional lead posts (1.92 fte) will be disestablished
- Two posts: Autism Coordinator and Learning Coordinator will be established to provide quality assurance, professional supervision and development
- The central teaching post for speech and language is disestablished
- The 12 central teaching posts for autism (9.2 fte) and the 6 central HLTA posts for autism (4.13 fte) are placed at risk, the retained establishment will reflect the commitment of schools and other potential customers to purchase support Consequently, the team may constrict or expand. However, initial feedback from schools suggests a high level of potential buy-back.

#### Rationale

The current services are no longer fit for purpose. Providing a single SEND integrated service, that offers the breadth of expertise and flexibility for children and young people with severe and complex learning difficulties age 0 to 25, supports the new legislative requirements of the Children and Families Act and enables the LA to demonstrate its positive implementation of SEND reform.

It also provides an opportunity to increase the reach of the service where appropriate through an extended traded service; reflects changes in grant and delegation requirements and ensures through an efficient management structure, that available resources are targeted directly towards and therefore benefit children.

The new service reflects a requirement for integration across education, health and social care and creates an opportunity to develop specialist pathways for all areas of need and transition

• 77 posts will be affected.

#### Current staffing: Head count – 167 FTE – 109.34

#### **Proposed Reduction:-**

- 22.83 FTE will be made redundant
- 33.32 FTE may possibly be made redundant subject to market testing Note:-Redeployment opportunities are likely to be available.

### **Current Budget**

£7.23M

#### **Proposed costs**

£ 5.98M (saving £1.25M)

The service is currently 78% DSG and 22% traded. Further detailed work is required to clarify these savings.

#### **SEN Management Services**

#### Overview

The current SEN Management Services incorporates a range of statutory duties, that are supported under one staffing structure covering: SEN statutory assessment, provision, review and monitoring; monitoring of elective home education; school exclusions (permanent); home to school travel assistance for students with SEN, and education representation within MASH. The school admissions function sits within the structure but is delivered through the admissions and benefits team and is not therefore directly affected by the SEN Management Service review.

This model does not reflect the requirements of Part 3 of the Children and Families Act and is a barrier to delivering the Council's statutory duties in relation to the statutory assessment. Performance evidence identifies that a distribution of the Elective Home Education responsibility across a team of officers, presents a risk in terms of capacity, consistency and trend analysis. The Council no longer has a statutory duty to provide advice and support to schools in relation to the exclusions process. It is evident that the decision making process for the provision of home to school travel assistance requires a dedicated resource.

#### **Statutory Duties**

Implementation of Part 3 of The Children and Families Act 2014, associated regulations and statutory guidance as set out in the SEND Code of Practice (0 to 25)

Duty to monitor provision for children of statutory school age who are electively home educated

Duty to provide travel assistance for eligible statutory school age children with SEN

Duty to assist eligible post 16 students with SEN to access further education Duty to provide SEN Disability Information and Advice Service to parents, carers and young people Duty to commission and SEN Dispute Resolution and Mediation Service

#### **Current model**

The original SEN Management Service was designed to discharge the LAs statutory duties under the Education Act 1996. The functions were delivered through a traditional LA Education Officer post, The post carried a broad range of operational responsibilities including: all aspects of the SEN assessment and review process; the monitoring of elective home education and the management of exclusions. More recently the requirement to include education representation within the MASH team was absorbed into the

All of these responsibilities are set out in statutory guidance which specifies the process, timescales and quality expectations and all are subject to external inspection for compliance by OfSTED and CQC.

Education Officer role, resulting in one full-time deployment.

The Children and Families Act was enacted in September 2014. The purpose of this statute was to radically reform the SEN process. Successful implementation demanded a new way of working, This included the introduction of an holistic assessment of a child's education, health and care needs. It also demands closer working with families and the voluntary sector. The new responsibilities extended the age range of eligible children and young people from age 2 to 19 attending school, to birth to 25, attending school, FE and training.

Since September 2014, the case volume has significantly increased due to demand and the extension of age range. The service is challenged by the

## additional burden of transferring circa 1500 Statements of SEN to Education Health and Care Plans (EHCPs) by 31st March 2018. Consequently, the current service is not fit for purpose. The general consensus from education providers and families, mirror the national picture. The SEN reforms are welcomed in principle. It is accepted

# feedback from settings, schools, FE providers, families and partners

The general consensus from education providers and families, mirror the national picture. The SEN reforms are welcomed in principle. It is accepted that LAs are on a journey to achieve full implementation of a range of new and challenging system requirements. Whilst, there is strong support for the implementation of the EHCP within the City, levels of dissatisfaction have been expressed in respect of the speed of assessment and the perceived quality of Plans, particularly those that have been transferred from a Statement of SEN to an EHCP.

Stakeholders are seeking a person centred process that enables all involved to co-produce Plans.

#### **Proposed model**

It is proposed that the current SEN Management Service is disaggregated to secure specialist posts. The generic Education Officers post would therefore become obsolete. The proposed new structure, secures a focused statutory EHCP team with the capacity to transfer all SEN Statements of SEN to EHCPs by the statutory deadline of 31st March 2018; ensure that families that electively home educate their children are appropriately monitored in accordance with statutory requirements; scrutinises entitlement to SEN home to school travel assistance and ensures that students who are permanently excluded from school are admitted to an alternative provision within 6 days. The proposal also secures a dedicated educational resource within the MASH team.

#### **Staff Impact:**

It is proposed to restructure the current SEN Management Team to secure specialist posts for each key function, consequently:

The job description for the service Strand Lead is reviewed and renamed SEN Assessment and Provision Manager, to secure clarity of role. The responsibilities of the new post is not significantly different to the existing role

The role of Education Officer is disestablished and functions are delivered through new professional posts as follows:

- Two, Senior Plan Coordinators; six Plan Coordinators and 6 Plan Assistants
- The role of Senior Plan Coordinator provides professional supervision of the Plan Co-ordinators
- The Plan Coordinators provide professional supervision of the Plan Assistants. The Plan Assistants role equates to the current Caseworker role and is regarded as a minor review of job description hat reflects the views of current potholders
- The role of Senior Administrative Officer is disestablished. It is accepted that the breadth of responsibilities cannot be fully delivered by a single postholder
- The role of Finance and Workflow Coordinator is created and ring-fenced to the current Senior Administrative Officer
- The role of Access Coordinator is created to absorb the responsibility of assessing travel assistance applications, administering the monitoring of permanent exclusions and CME
- The role of an Elective Home Education Officer is created to ensure that the Council's statutory responsibility is robustly fulfilled

Rationale	The current structure is not fit for purpose. There is a risk that if this is not addressed, the LA would not be able to deliver its statutory functions within timescale; inadequate scrutiny of home to school travel assistance will incur unnecessary expenditure.						
Current staffing		Proposed Expansion					
Headcount 18 FTE 13.03		Education Plan Co-ordinators and Assistant for fixed term to ensure transition plans in place.					
		Staff at risk – 3.62FTE (grade changes)					
Current Budget		Proposed costs					
£0.79M		£0.71M (saving £0.08M)					
		DSG savings £					
		ESG savings	£0.05				
		Trading buy-out	£0.03				

The proposals will have the following impacts on staff. More detail is shown in individual team/service pack information.

Summary - all services in review*	Establis hment FTE	Staff in post FTE	Vacant posts	Head count	FTE proposed		Head count adverse impact	New post
Total across Education (non- SEN)	118.06	99.52	18.54	135.00	82.53	-35.33	-59.00	15.00
Total across SEN	128.60	112.73	15.47	144.00	87.12	-41.48	-63.00	19.00
Total	246.66	212.25	34.01	279.00	169.65	-76.81	-122.00	34.00

Please note that where schools buy back services, the impact on head count (adverse impact) will improve. These figures now include Extended Learning Centre. This increases total figures, but has low impact on change in FTE, Head count adverse impact and new posts.